



GHC Website Fee Payment Guide

Before participating in the club's competitions, players must pay their fees in full or opt for a 6-month payment plan.

If you need an alternative payment arrangement, contact the club's Treasurer at treasurer@greensboroughhockeyclub.com.au to request an approved plan.

This guide provides a step-by-step process for paying your fees online, ensuring a smooth and efficient transaction.

1. Open your web browser and visit the Greensborough Hockey Club's website:
<https://greensboroughhockeyclub.com.au/>
2. Click the 'Fees' tab in the main menu or follow the provided link to access the Fees page directly:
<https://greensboroughhockeyclub.com.au/fees/>
3. Review the membership levels and select the one that suits you by clicking the 'Pay Now' button next to it.
4. Choose your preferred payment type by clicking the appropriate button – either 'Payment in full' or 'Payment over 6 monthly instalments'.
5. Provide the necessary information, including the player's name, email address, and phone number.
6. Select your payment method – credit or debit card – and input the required details, such as card number, expiration date, and security code.
7. Double-check your payment information to ensure its accuracy and completeness.
8. Click the 'Pay Now' button to finalize the transaction.
9. Wait for a confirmation message on the screen, indicating that your payment has been successfully processed.
10. Print the receipt or save it as a PDF for your records.

If you have any questions or concerns, don't hesitate to contact the club's administration for help. We hope this guide has been useful and wish you a successful, enjoyable season with the Greensborough Hockey Club!

FAQ Section

Q1: Can I pay my fees in instalments?

A1: Yes, the club offers a 6-month payment plan as an alternative to paying your fees in full. You can choose this option when following the payment process on the club's website.

Q2: What if I need a different payment arrangement?

A2: If you require an alternative payment plan, please contact the club's Treasurer at treasurer@greensboroughhockeyclub.com.au to request an approved arrangement. Where possible, when considering an alternate payment method, the club will try to ensure full payment of your fees is made before the end of the current season.

Q3: What payment methods are accepted for online fee payments?

A3: The club accepts both credit and debit card payments when processing fees online.

Q4: How can I confirm that my payment has been processed successfully?

A4: Upon successful payment completion, a confirmation message will appear on the screen. We recommend printing the receipt or saving it as a PDF for your records.

Q5: Who can I contact if I have questions or need assistance with the payment process?

A5: If you have any questions or concerns, please reach out to the club's Treasurer for help.

Q6: If I pay the full season fee and subsequently am unable to play due to injury, will I get a refund?

A6: Yes, if an injury results in missing a significant number of games, the club offers a refund for the affected portion of the season. It is still advisable to contact the club's Treasurer at treasurer@greensboroughhockeyclub.com.au to discuss your situation and initiate the refund process.

Remember, this FAQ section is meant to address common inquiries. For any specific concerns or personalized assistance, do not hesitate to contact the Greensborough Hockey Club Treasurer directly.